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AMR Hires to Support Continued Growth

LEXINGTON, Ky. (October 31, 2012) – AMR Management Services recently welcomed several new employees: Chris Heiss, Susan Frank, Meghan Ray, Samantha Wenger, Shelly Chadee, Jessica Whitehead and Rachel Gates.

“It has been a great year for both our clients and AMR,” said Nick Ruffin, Chief Operating Officer. “AMR has seen strong growth in the last year and we couldn’t have done it without these committed and talented individuals.”

Chris Heiss started with AMR in January 2012 as a part-time, temporary developer assisting with website and graphic design. He was instrumental in redesigning the AMR website and has contributed significantly to other client projects. He became a full-time employee in September and will continue in this role, as well as assist internally with technology support issues and projects.

Chris graduated from Sullivan University with an Associate Degree in Computer Design in 2005. He also holds certificates in Mechanical and Architectural Drafting. Chris is currently attending Eastern Kentucky University pursuing degrees in Network Security and Web Development.

Susan Frank officially joined the team full-time in September in the Member Records Department. As records coordinator she serves several clients including the Dairy Calf & Heifer Association (DCHA), International Fruit Tree Association (IFTA), Nursing Organizations Alliance (The Alliance) and National Association of State Chief Administrators (NASCA).

Susan came to AMR with more than 15 years of member services and marketing experience with domestic and international associations including the American Probation and Parole Association. She graduated magna cum laude with a bachelor's degree from Midway College, where she studied business and equine science.

Meghan Ray joined the AMR team in July as Project Coordinator for National Association of State Chief Information Officers and Dairy Calf & Heifer Association. Her key job duties include communications with association members, industry partners and assistance with annual

conferences. Meghan holds a Bachelor of Arts in Mass Communications and Public Relations from Minnesota State University in Mankato, Minn.

Meghan has several years of experience working in various administrative, event planning and marketing roles. Most recently she was the events coordinator for a publications firm in Rock Rapids, Iowa.

Samantha Wenger also joined the AMR team in July as a Project Associate working with various clients. Samantha holds a Bachelor of Arts in Architecture with a minor in Spanish from University of Kentucky and is currently pursuing her MBA. She comes to us with a background in training from her most recent employer and a plethora of office administration experience gained while working at an architecture firm.

Shelly Chadee started as a temporary employee in February and was quickly promoted to a full-time position as a Project Associate. She provides administrative support for multiple clients in AMR's office in Chesterfield, Mo., including the Dairy Calf and Heifer Association, International Fruit Tree Association and National Christmas Tree Association. Shelly is a graduate of Barry University in Miami Shores, Fla., where she obtained a dual Master of Science degree in Sport Management and a Master's in Business Administration.

Jessica Whitehead joined the Member Records team as a records coordinator in September. She comes to AMR with several years of experience in a variety of office management and administrative roles. She holds a bachelor's degree in Science Education from Ashbury University in Wilmore, Ky.

Rachel Gates joined the team in April serving as a coordinator on the Member Records team, reporting to Diane Dougherty. She works with several clients including: National Association of State Chief Information Officers (NASCIO), Bluegrass Hospitality Association (BHA) and Kentucky Association of Nurse Anesthetists.

Rachel studied technical theater with concentrations in costume, light, set and sound design at Broome Community College in Binghamton, N.Y. She has worked in a variety of customer service and administrative positions for Wegmans Food Markets, U.S. Airways Express and Lockheed Martin.

About AMR Management Services

AMR Management Services provides professional services to a variety of local, regional, national and international nonprofit trade associations, professional societies and foundations. Through our passion, people and principles, AMR turns vision into action to enable client success. AMR is charter accredited by the AMC Institute and active in the American Society of Association Executives. To learn more, visit www.AMRms.com.

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